

## Ordinance for Measures Concerning Stranded Persons (Overview)

Tokyo Citizens: Do not attempt to immediately head home at times of large disasters

Employers: Stockpile three days worth of water and food for your employees

Effective April 1, 2013

### Preventing People From Heading Home All at Once

#### Recommendations for Citizens

##### ■ "Do not attempt to take immediate action to head home"

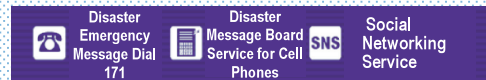
Refrain from heading home all at once.

Traveling immediately after disasters could lead to injuries from fires and falling objects. Crowds attempting to walk home could result in inhibiting emergency vehicles such as ambulances from reaching their destination by flooding streets with people.

- At times of disasters, confirm the safety of your workplace or other location you are at and stay there---do not start heading home right away.

##### ■ Prepare for disasters by securing and agreeing on multiple methods to contact each other.

- Discuss and agree with your family on a number of methods to get in touch with each other at times of disasters so that you can stay at your workplace without having to worry about their safety.
- Be prepared to walk home after safety has been secured by confirming routes to walk home and by keeping comfortable walking shoes at the workplace.



#### Recommendations for Employers

##### ■ Prevent Employees From Heading Home All at Once

- Confirm the safety of your facility and ask employees to stay at the workplace.
- Stockpile three days worth of products including drinking water and food for all employees.

##### ■ Secure Communication Means with Employees

- Employers should secure communications means to get in touch with its employees as well as to prompt employees to decide on multiple methods to get in touch with their family.

##### ■ Provide Protection at Railway Stations and Commercial Facilities

- Railway companies and commercial facilities should protect their customers by taking measures such as providing temporary shelter at stations or facilities, and providing guidance to safe locations.

##### ■ Secure Safety for Students and Children

- At times of disasters, school organizations should take measures to secure the safety of students and children by providing temporary shelter within their facility.

## Examples of What to Stock For Employees

(Excerpt from the final report by the Council for Measures on Stranded People Concerning the Capital Region Earthquake)

### ①How Much Should You Stock For Three Days?

Drinking Water: 3 liters per person per day, Total 9 liters

Staple Food: 3 meals per person per day, Total 9 meals

Blanket: 1 per person

### ②What Should You Stock?

Drinking Water: Bottled Water (PET bottle)

Food: Cooked and dry packed rice, Crackers, Hardtack, etc.

※The Council for Measures on Stranded People Concerning the Capital Region Earthquake is a body established by the TMG and the Cabinet Office to share information and discuss cross functional issues on measures concerning stranded people. Members include related government agencies, local public bodies in the metropolitan area and private companies.

## Providing Communication Tools and Information Services

Communication companies and related organizations are coming together to bolster information systems for stranded people and to publicize and promote the use of family safety confirmation services such as the disaster message board.

- TMG will work together with related organizations to publicize family safety confirmation services and to provide disaster related information.
- At times of disasters, TMG will provide necessary information such as details of the disaster and locations of temporary shelters to citizens and entities.

## Securing Temporary Shelters

All stranded people, including shoppers and tourists, will be accepted to temporary shelters with the cooperation of public organizations as well as the private sector.

- TMG facilities and TMG related facilities have been designated as temporary shelters.
- TMG will work on securing the cooperation of the national government, municipalities, and the private sector to secure sufficient temporary shelters.

## Assisting People Returning Home

- TMG will work on securing support stations to assist those walking home at times of disasters, where water, lavatory, and other services will be provided.
- TMG will work on securing alternative transportation methods such as buses and ships for railway users at times of disasters.

### ◆Development of Action Plan

An action plan, which puts together specific operational procedures to carry out policies specified by the ordinance as well as supportive measures implemented by TMG has been developed.

[http://www.bousai.metro.tokyo.jp/japanese/news/20121113kitaku\\_plan.pdf](http://www.bousai.metro.tokyo.jp/japanese/news/20121113kitaku_plan.pdf)