

November 22, 2011

Council on Measures for Stranded Persons in the Event of an Earthquake
Directly Under the Capital

Policy on Suppressing Returning Home En Masse

<Basic Concepts>

- In order to fully prepare for an earthquake directly under the capital, a comprehensive response through self-assistance, mutual assistance, and public assistance is crucial.
- In the immediate aftermath of an earthquake directly under the capital, it will be necessary to carry out emergency services, such as rescue and relief, fire fighting, and emergency transportation, quickly and smoothly. For this reason, we will thoroughly ensure the principle of “not taking reckless action” in order to prevent confusion when people become stranded.
- In order to make this basic principle effective, we encourage enterprises (including government agencies and organizations, the same applies below) to suppress returning home en masse, following the specific efforts below.
- In such a situation, it would be necessary for the public and private sectors to come together to establish mechanisms of confirming safety and providing disaster information appropriately.
- In particular, the government will implement measure necessary for effective suppression of returning home en masse by companies.
- To ensure the safety of children and students, we will seek the necessary efforts from schools and related organizations.

<Specific Efforts>

(Employee standby and stockpiling)

- In the event that most of the public transportation in the metropolitan area is interrupted with no prospect of resumption for the time being due to an earthquake directly under the capital, companies will confirm the damage situation around the workplace structure and its surroundings, then strive to keep employees within the workplace for a set period of time in order to ensure their

safety.

- Enterprises will strive to stockpile 3 days worth of the necessary supplies, such as water, food, and blankets, so that employees can wait in the workplace.

(Protection of Customers at Large-Scale Consumer Facilities)

- When an earthquake strikes directly under the capital, enterprises will, in cooperation with municipalities and other related organization, strive towards proper standby and guidance to protect customers in large-scale consumer facilities and consumer facilities, heeding the fact that many people will be stranded.

(Developing environments that allow for employee standby)

- In order to keep employees within the workplace for a set period of time, companies will strive to develop an environment that allows safe employee standby, including making the workplace building earthquake resistant, preventing falling or movement of furniture, and preventing the shattering of glass.

(Positioning a business continuity plan)

- Companies will create policies for standby and returning home when an earthquake strikes directly under the capital in a BCP (business continuity plan) or other document, and will spread awareness of this plan among employees.

(Confirming safety)

- In addition to establishing in advance means of confirming safety between the workplace and the employees, companies will confirm in advance multiple means of confirming safety for employees and their families as well, including disaster message boards for mobile phones, Disaster Emergency Message Dial 171, and social network services, and will spread awareness so that these means are used.

(Drills)

- Companies will regularly conduct training based on the assumption of an earthquake directly under the capital and will revise measures as necessary.

(Other)

- Companies will strive to cooperate with municipalities and voluntary disaster prevention organizations on a daily basis through such measures as deciding in advance countermeasures in the event of an earthquake directly under the capital.